UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE
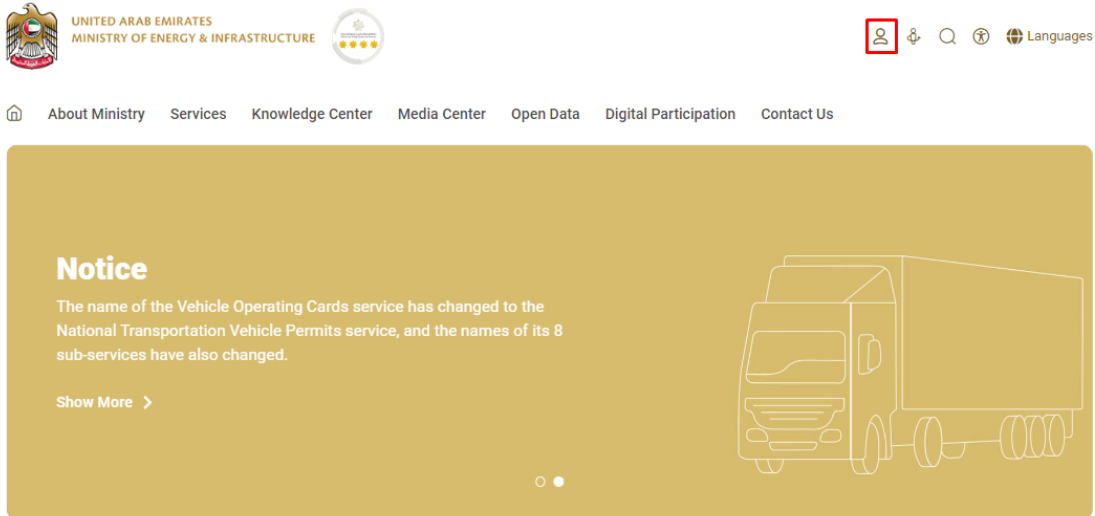
الإمـارات العـربيـة المتحـدة
وزارة الطاقـــــة والبنيـــــة التحتيــــة

User Manual

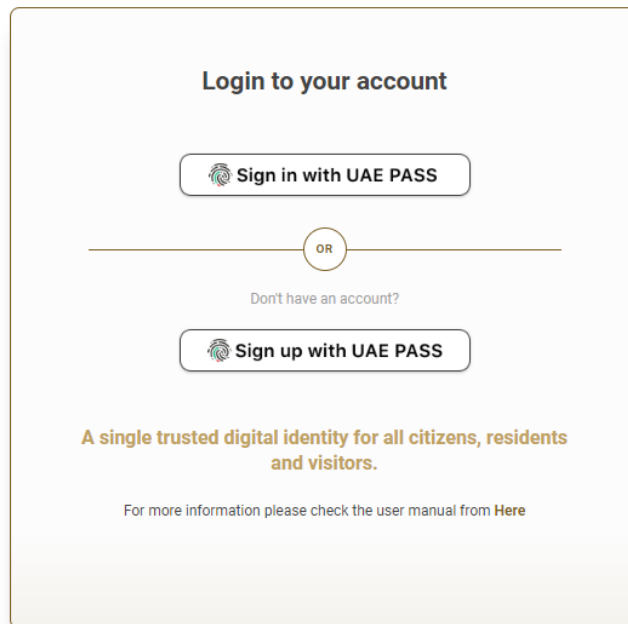Postponing Or Reducing Housing Assistance Installment Request
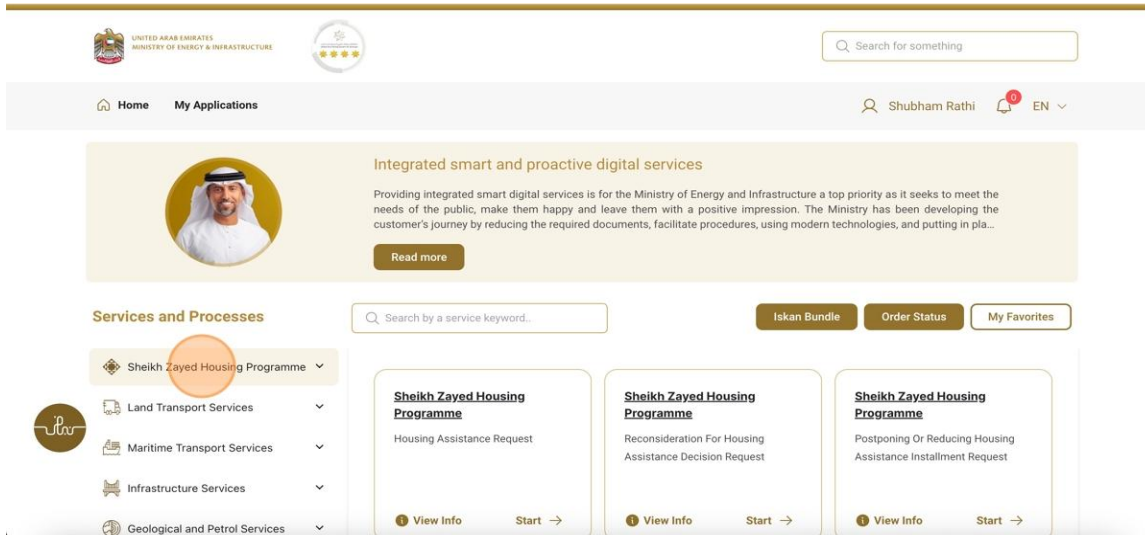
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1. **Open MOEI website:** <u>https://www.moei.gov.ae</u>
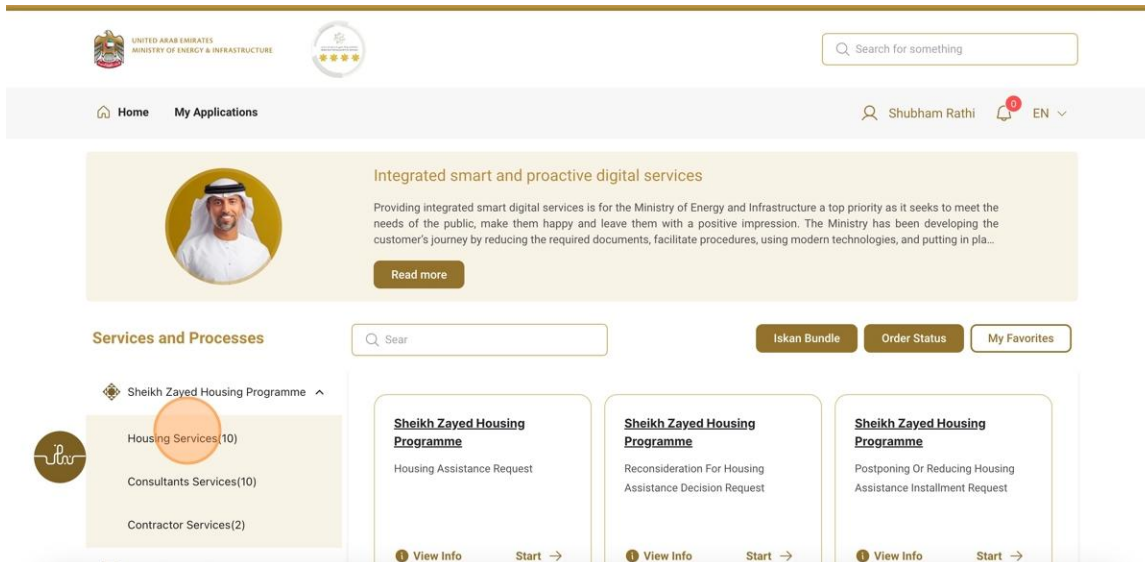
2. **Click on "LOGIN" on the header**

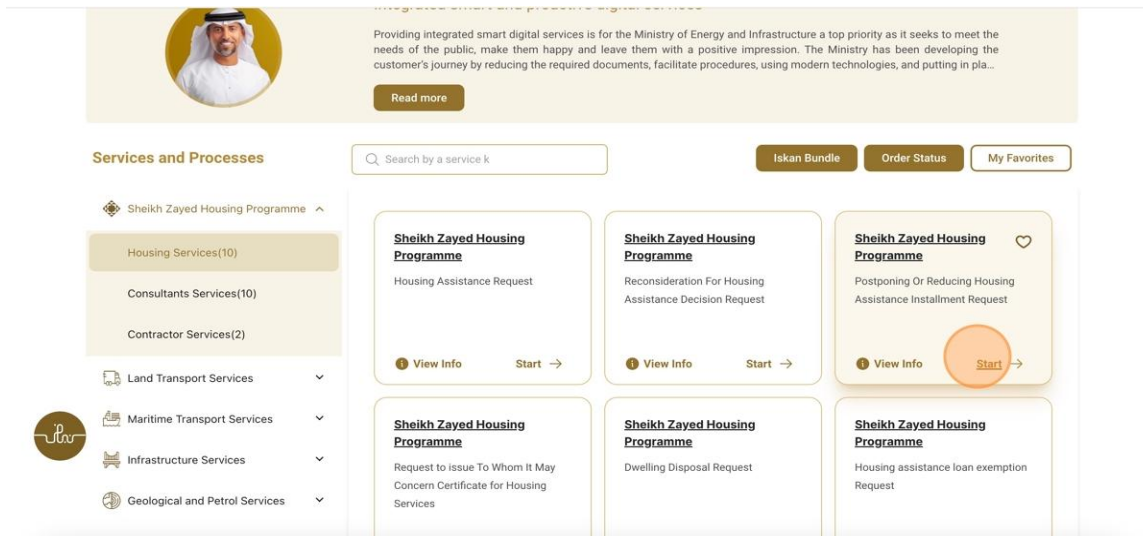3. **Then it will redirect you to the Login page, you can login using UAE PASS.**

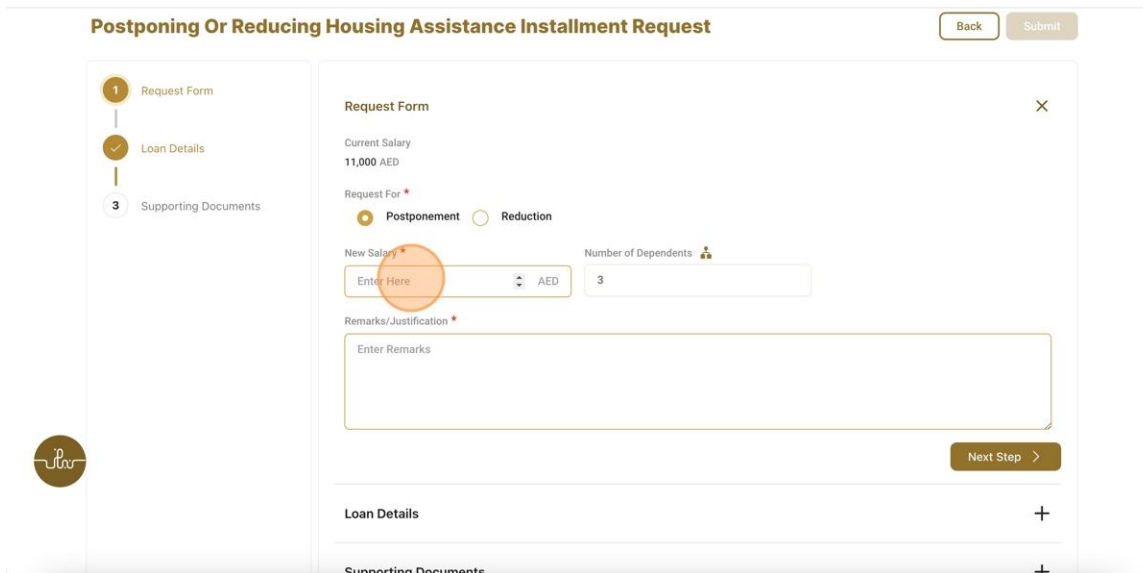4. **After Successful login, Beneficiary will be navigated to the page where they can view all the Services**

5. **Click here to open the Housing Services**

6. **Click here to Start the Postponing Or Reducing Housing Assistance Installment Request Service**

7. **Click here to enter the New Salary**

8. **Click here to enter the Remarks**

9. **Click here to go to Next Step where the user can view the loan details**

10. Click here to go to Next Step

11. Click here to Upload the File

12. Click here to Submit the Application
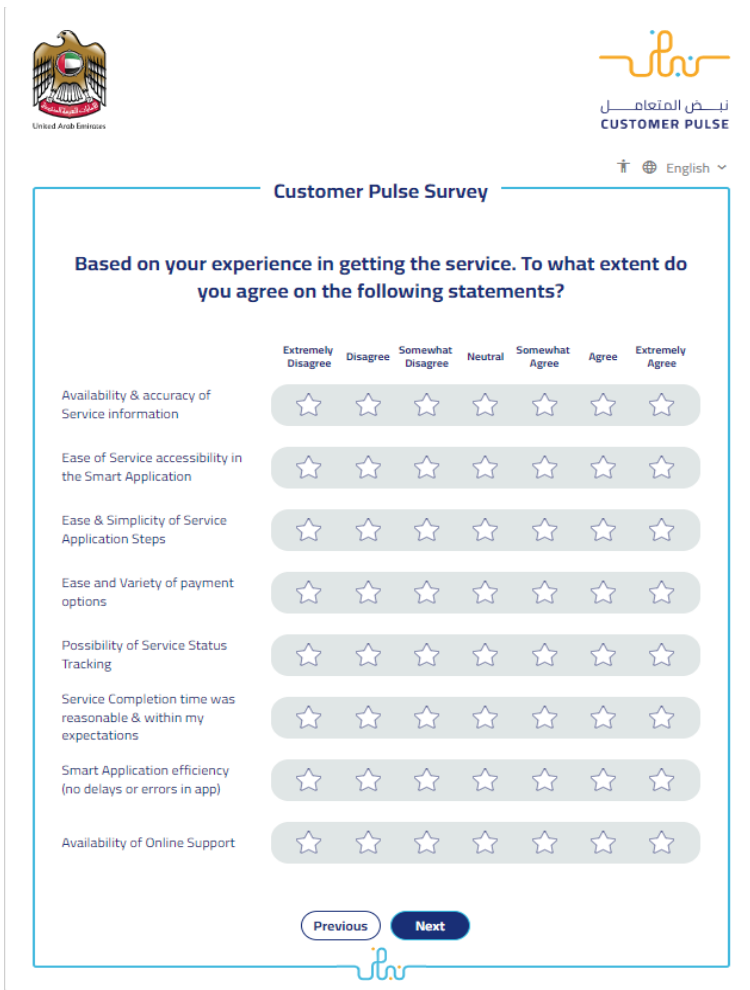
13. Fill the satisfaction survey about the eService, when the following pop-up shows up: